

PAC Transitions and Navigating the IMPACT Act: Patient Access and Choice

The CMS IMPACT Act mandates hospitals and other care settings to provide thorough information, including CMS quality data, that will help patients and families make informed decisions about their post-acute care. Here's how naviHealth helps facilitate support for this rule.



Gary gets a new hip

Gary will need to **recover from hip surgery in a SNF**. The SNF facility will need to be close to his home so his wife can visit frequently.



Gary underwent the procedure at "Hospital Helpful" which utilizes **nH Discharge** — a naviHealth solution that allows a case management team to **build and send digital referral packets at the time of patient discharge**.



Using the **nH Discharge** platform, the case manager searched the naviHealth provider database to **find the most appropriate SNF** based on several criteria: **clinical services offered, insurance accepted, location** and **bed availability**.



Gary and his family were presented with eight SNFs (via email) that met his needs.

The Patient Matching List tool, embedded in our Care Transitions Platform, **encourages the patient and family to be key stakeholders regarding the patient's care**.



Gary recovers

Gary and his family were very impressed with the information they received as well as the **efficient process to find a SNF** that met his needs.



Your Selection

1	Brandford Gardens	X
2	Gladwell Pavilion	X
3	Hill Top Health	X

Who made this choice? *

Patient

- Patient
- Healthcare Proxy
- Parent/Guardian
- Physician
- Care Coordinator

CANCEL SUBMIT

After reviewing the SNF profiles, **Gary selected three choice facilities** and rank-ordered them according to preference.